



## Service Delivery Plan 2016/2017

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Contact information: For further information please contact:  
Cathryn Hutton  
Chief Executive Officer

Central Desert Regional Council  
PO Box 2257, Alice Springs, NT 0871  
1 Bagot Street, Alice Springs, NT, 0870  
Tel/Direct: (08) 8958 9500 | Fax: (08) 8958 9501  
[cathryn.hutton@centraldesert.nt.gov.au](mailto:cathryn.hutton@centraldesert.nt.gov.au)

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# Community Services

## Aged & Disability Services

### Description:

Aged Care aims to provide a range of high quality services that support older adults, people with disabilities and their carer's to live in their own home environment and community. Our services will be culturally appropriate and promote capacity with a whole of community focus.

There are significant changes occurring in the Aged Care space and a number of reforms to be implemented as of 1 July 2015 and the coming year.

As of 1 July our Aged Care home care packages will need to operate on an consumer directed care basis (CDC). This ensures people have more involvement in the care they are receiving and includes providing individualized budgets for each person.

Our HACC services will now also merge into what will be known as the Commonwealth Home Support Program (CHSP). This transition will mean changes to the way people are assessed and the referral process to our service.

These changes to the aged care system will also have an affect on Aged Care's internal processes within CDRC. A variety of strategic and operational changes have and will be made internally to ensure the changes are implemented smoothly with minimal disturbance to the delivery of care to older people and people with disabilities. These changes will also improve the delivery of services to people and ensure their needs are being met.

### Outputs:

- referral and eligibility assessment
- household assistance
- personal care
- local transport
- meals on wheels
- Day respite care
- Outings and activities
- advocacy
- case management and coordination
- carer support respite
- Shopping
- Medication prompt

### Primary Outcome:

1.1 Community services that are accessible, meet the needs of residents and promote the wellbeing of the community

**Business Unit:** Aged and Disability Care Management

**Funding:** Agency

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## Early Education

### Description:

Long Day Care - The delivery of Long Day Care services to offer quality Early Childhood educational programs to encourage parent participation in the workforce and general family wellbeing.

Crèche - Establish and coordinate Early Childhood crèche services that improve health and wellbeing outcomes for children and families

Playgroup - To introduce and engage young families into early education programs, offering links to family support systems and positive parenting activities.

### Outputs:

Long Day Care centres, Crèches and the Playgroup operate with sound practices and are supported by communities, focusing on early childhood development and family wellbeing

### Primary Outcome:

1.1 Community services that are accessible, meet the needs of residents and promote the wellbeing of the community

**Business Unit:** Children's Services

**Funding:** Agency

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## School Nutrition

### Description:

School Nutrition Program - Establishment and coordination of a school nutrition programs, ensuring children who attend school get healthy and nutritious food

### Outputs:

The School Nutrition Program (SNP) aims to improve child health, wellbeing and school attendance by providing a nutritious breakfast and/or lunch to school aged children in community schools within the council

**Primary Outcome:**

1.1 Community services that are accessible, meet the needs of residents and promote the wellbeing of the community

**Business Unit:** Children's Services

**Funding:** Agency

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**Community Development Program (CDP)**

**Description:**

Assist Job Seekers secure employment and create education & training opportunities to improve work readiness.

**Outputs:**

- Case manage Jobseekers living in communities of Yuendumu, Yuelamu, Laramba, Ti Tree and Willowra
- Develop Individual Partnership Plans with each Jobseeker capturing employment & training aspirations
- Consult with community regarding development of community development plan (CAP) and review plan annually
- Create training and education activities in keeping with Jobseeker profile and Community aspirations as detailed
- in Community Action Plan and Source potential employment and foster enterprise in the region and match job
- seekers with vacancies. consistent with Community Action Plan

**Primary Outcome:**

3.2 Improved outcomes for local employment

**Secondary Outcomes:**

3.4 Proactively seek commercial opportunities so as to maximise return to Council and local employment opportunities

3.3 Improved partnerships with business and industry to promote viable and growing local business enterprise

**Business Unit:** Community Development Program (CDP) Management

**Funding:** Commercial

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## Community Safety

### Description:

Provision of Community Safety Patrol services to:

- Contribute to ensuring the safety of children and youth in the community by undertaking operations that are focussed on minimising the number of children on the streets after dark and assisting to maximise the number of children attending school; and
- Increase personal and community safety across rural and remote Indigenous communities; and
- Assist people at risk, including intoxicated people, juveniles, victims of violence and the homeless.

### Outputs:

- CSP's operating in Indigenous communities within the Region with a focus on children, child safety and school attendance
- Work within communities to support safer communities.
- Identify and provide assistance to people at risk.
- Patrol the community at appropriate times.
- Assist people at risk to access safe places.
- Provide advice, information and assistance that may help prevent further repeat behaviours.
- CSP Patrol staff are trained to perform duties when funding is available.

### Primary Outcome:

1.4 Communities that are safe for residents and visitors

**Business Unit:** Youth and Communities

**Funding:** Agency

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## Domestic Violence and Mediation

### Description:

The Domestic Violence and Mediation program aims to:

- Promote and support family safety and community harmony in Yuendumu;



- Support the functions of the Yuendumu Mediation and Justice Committee in Yuendumu; and
- Deliver the Willowra / Ti Tree Mediation Project as per funding guidelines

The Yuendumu program is funded by Prime Minister and Cabinet Indigenous Advancement Strategy and funding is committed until the end of 2018.

The Willowra / Ti Tree Mediation Project is part of the Yuendumu Mediation and Justice Program.

**Outputs:**

- Achieve scheduled outcomes as per the Indigenous Family Safety Work Plan and Willowra / TI Tree Action Plan
- Deliver programs and plans for reduction of family violence and access to mediation services.
- Partnerships with community agencies to promote family safety and provide awareness and training to Community members.
- Build and support networks to support victims, clients and family members.

**Primary Outcome:**

1.4 Communities that are safe for residents and visitors

**Business Unit: Youth and Communities**

**Funding: Agency**

**Library Services**

**Description:**

Provision of library and information services to the Lajamanu and Ti-Tree communities, including:

- Development and organisation of collections and systems
- Maintenance of the library collection
- Provision of the Remote Indigenous Public Internet Access (RIPIA) service in Lajamanu, Atitjere and Ti-Tree

**Outputs:**

Library information resources managed, including a loan service to community members

Library users recorded and data submitted to NT Libraries

Facilitate the Our Stories database program in partnership with NT Libraries

Provision of the Remote Indigenous Public Internet Access (RIPIA) facilities in Lajamanu, Atitjere and Ti-Tree communities

**Primary Outcome:**

1.8 Community involvement in cultural, civic and sporting events

**Business Unit:** Youth and Communities

**Funding:** Agency

**Youth, Sport and Recreation**

**Description:**

The Youth, Sport and Recreation Program delivers a combination of after school, vacation care, youth, sport, recreation, art and cultural activities in partnership with other agencies, organisations and service providers in the communities of Atitjere Engawala ,Anmatjere, Laramba and Yuelamu.

The CDRC Youth, Sport and Recreation Program offers targeted activities for the youth demographic and as per the actions listed in this profile, further opportunities are being developed.

CDRC has partnered with Central Australian Youth Link Up Service (CAYLUS), known leaders and advocates in youth and diversionary programs. A MOU has been developed and CDRC receives funding, resources and infrastructure support from CAYLUS to implement a 'Youth, Sport and Recreation' program in Atitjere and Laramba.

Walpiri Youth Development Aboriginal Corporation (WYDAC) deliver youth, sport and rec services in the Walpiri communities of Yuendumu, Nyirripi and Willowra.

**Outputs:**

- Community support & participation - participation data recorded across funded sites
- Provide opportunities for structured and informal sport and recreational activities
- Deliver after school and vacation care services in funded communities
- Youth engaged in diversionary and positive learning activities
- Appropriate facilities maintained and developed in line with Council's Youth, Sport and Rec Facilities Plan
- Work in partnership with other agencies to ensure appropriate levels of services are available

**Primary Outcome:**

1.4 Communities that are safe for residents and visitors

**Secondary Outcomes:**

1.1 Community services that are accessible, meet the needs of residents, and promote the wellbeing of the community

1.2 A positive living environment for our youth

**Business Unit: Youth and Communities**

**Funding: Agency**

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# Corporate Services

## Financial Management and Reporting

### Description:

The management of the finances of Council in order to achieve the financial objectives of the Council. The main focus of the service is:

- (1) Financial Planning
- (2) Financial Controls and Management
- (3) Financial Reporting at both legislative and management level

### Outputs:

Internal compliance with appropriate financial controls.

Compliance with relevant legislation and accounting standards.

Long term financial plans which support business objectives.

Management of Finance and Audit and Risk Committees

Production of Annual Financial Statements and other financial and statutory reporting.

### Primary Outcome:

- 5.1 Effective and efficient Council Management

### Business Unit: Finance Management

**Funding:** Core Local Government

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## Revenue Growth

### Description:

Revenue growth is part of the overall financial management of the Council. The primary objective is to maximize revenue opportunities and manage the compliance aspect of revenue obtained.

### Outputs:

Council rating is undertaken in accordance with Council and legislative requirements.

Grant opportunities are maximised.

Compliance with grant conditions.

**Primary Outcome:**

5.1 Effective and efficient Council Management

**Business Unit: Finance Management**

**Funding: Core Local Government**

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**Risk Management**

**Description:**

Risk management is the identification, analysis and management of risks and opportunities to Council.

Benefits: To identify and mitigate any major risks.

Client Focus: Ensure quality services provided with minimal risk for community, staff and funders.

**Outputs:**

Annual risk management plan updated.

No. of actions related to risk management plan.

Appropriate insurance coverage.

**Primary Outcome:**

5.1 Effective and efficient Council Management

**Business Unit: Finance Management**

**Funding: Core Local Government**

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**Administration of Local Authorities and Council Committees**

**Description:**

Support the operations of Local Authorities and Council supported Committees to ensure effective decision making and to facilitate statutory compliance and transparency.

**Outputs:**

Nine Local Authorities meeting a minimum of four times a year

Three Council committees

**Primary Outcome:**

5.4 Increased community capacity and empowerment

**Secondary Outcomes:**

5.2 High standards of communication, transparency and openness

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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## Administration of Local Laws

**Description:**

Drafting, monitoring and enforcement of by laws.

**Outputs:**

Issues investigated and Local Authorities consulted.

Council and Local Authorities informed about by law processes.

**Primary Outcome:**

1.3 Clean, tidy and healthy communities

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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## Civic and Community Events

**Description:**

To support community planned and run events during school or public holidays through Council sponsorship and local staff support where requested.

**Outputs:**

No. of events supported by CDRC - target: Four events per annum

**Primary Outcome:**

1.8 Community involvement in cultural, civic and sporting events

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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**Council and Elected Members Support**

**Description:**

Support the governance operations of Council and Elected Members to ensure effective decision making and to facilitate statutory compliance and transparency.

Support the operations of Local Authorities and Council supported Committees to ensure effective decision making and to facilitate statutory compliance and transparency.

Benefits: Support local decision making to meet requirements of the act and improve community well being.

Client Focus: Support 12 Councillors to attend 6 Council meetings per year and also relevant sub committee and other meetings as required which are reported in the annual report.

**Outputs:**

Legislatively compliant Council Meetings

Efficient and effective decision making by the Elected Members

6 Council meetings held & minutes published. 100% Target - 6

6 Finance Committee meetings held & minutes published. 100% Target - 6

3 Audit and Risk Committee meetings held & minutes published. 100% Target - 3

**Primary Outcome:**

5.2 High standards of communication, transparency and openness

*Secondary Outcomes:*

5.4 Increased community capacity and empowerment

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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**Customer Relationship Management**

**Description:**

The provision of high standards of customer service and assistance to the community.

**Outputs:**

- Development of client request registers in all Communities.
- No. of client requests made.
- No. of requests closed.
- No. of requests outstanding > 30days.

**Primary Outcome:**

5.2 High standards of communication, transparency and openness

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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## Information and Communication Technology Support

**Description:**

Coordinate Information Technology support services regarding the operation, management and development of the Council's information technology hardware, software and communications systems. Provide first level user support, manage the escalation process and improvement project initiatives.

**Outputs:**

1. Ready access for staff to up to date information technology systems.
2. Ensure all IT user issues are immediately logged and tracked to a timely and effective resolution.
3. Provision of a helpdesk support system for internal IT and Communication issues.
4. Provision of landline phones, mobile phones and satellite phones to users.

**Primary Outcome:**

5.1 Effective and efficient Council Management

**Secondary Outcomes:**

5.2 High standards of communication, transparency and openness



**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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**Public and Corporate Relations**

**Description:**

Dissemination of information to and engagement with residents, government and non government bodies, media and general public.

Benefits: To ensure clear information is provided on Council Services and developments for residents and staff.

Client Focus: To ensure at least 10 positive media stories per year. To ensure community members, staff and stakeholders are aware of council services, plans and developments

Partners / Stakeholders: We work with media as well as staff and community to come up with information that is shared internally & externally.

**Outputs:**

Ensure at least ten positive media stories per year & reported to Council.

Print and email newsletter produced and distributed quarterly.

Annual Report produced to legislative requirements.

Communications Action Plan developed and implemented.

**Primary Outcome:**

5.2 High standards of communication, transparency and openness

**Secondary Outcomes:**

5.4 Increased community capacity and empowerment

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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**Records Management**

**Description:**

The provision of record and document management systems, user training and support that meets business requirements. Promote, encourage and support organisational compliance with legislative requirements.

**Outputs:**

1. Establishment of and compliance with record keeping policies and procedures
2. Monitor, audit and report organisational compliance with record keeping policies and procedures
3. Archiving and disposal of records in accordance with Territory legislative requirements

**Primary Outcome:**

5.2 High standards of communication, transparency and openness

**Secondary Outcomes:**

5.1 Effective and efficient Council Management

**Business Unit: Governance and Corporate Support**

**Funding: Core Local Government**

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## Human Resource Management

**Description:**

Provision of Strategic HR Support, Advice, Services which add value, are aligned and supportive of the Council's Vision, Mission, Goals and Annual Operational Plans. Broadly this involves:

- Development of human resources policies, principles and procedures.
- Industrial relations including award interpretation and Australian Workplace Agreements.
- Staff recruitment, induction, probation review and follow up.
- Staff training and development.
- Staff performance management.
- Employee Counselling and Dispute/Grievance resolution.
- Work Health and Safety compliance.

**Outputs:**

% of Indigenous staff employed. Target -70%

Voluntary staff turnover. Target less than 35%

Planned business objectives as a result of good people management practices and disciplined workforce.

**Primary Outcome:**

5.6 Excellence in Human Resource management

**Secondary Outcomes:**

5.1 Effective and efficient Council Management

**Business Unit:** Human Resources

**Funding:** Core Local Government

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**Staff Training and Development**

**Description:**

All training and development offered by Council is strategic and meets a real organization need.

**Outputs:**

At least one Trainee/Apprentice in all the Service Delivery Centres

Cross Cultural Training provided to staff within 1 month of commencement

**Primary Outcome:**

5.6 Excellence in Human Resource management

**Business Unit:** Human Resources

**Funding:** Core Local Government

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**Work Health and Safety**

**Description:**

Management of Work Health and Safety within the workplace so as to eliminate workplace hazards and ensure compliance with the legislation.

**Outputs:**

Work Health and Safety training and compliance audits

WH&S Committee meetings

**Primary Outcome:**

5.6 Excellence in Human Resource management

**Business Unit:** Human Resources

**Funding:** Core Local Government

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## CEO and Executive Management

### Advocacy and Representation on Local and Regional Issues

**Description:**

Lobbying Territory and Federal Ministers and Government Departments and participation in whole of government meetings and other relevant forums

**Outputs:**

Regional issues are identified and appropriate level of advocacy undertaken.

**Primary Outcome:**

5.3 Proactive partnerships with government agencies and the private sector

**Business Unit:** Executive Management and Leadership

**Funding:** Core Local Government

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### Community Planning

**Description:**

Community Plans to be monitored and reviewed annually for all nine communities in the Region.

**Outputs:**

Community plans for each community.

**Primary Outcome:**

5.3 Proactive partnerships with government agencies and the private sector

**Secondary Outcomes:**

1.1 Community services that are accessible and that meet the needs of residents and promote the wellbeing of the community

1.6 Appropriate services available to communities and homelands

**Business Unit:** Executive Management and Leadership

**Funding:** Core Local Government

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## Organisational Management and Reporting

### Description:

Overall management responsibility for the organisation as outlined in the LG Act.

### Outputs:

Statutory reporting and planning including:

- Regional Plan
- Long Term Financial Plan

Operational plans including:

- Corporate Plan
- Service Delivery Plans
- Other strategic plans

Compliance to relevant legislation

Management of senior staff including performance management

### Primary Outcome:

5.1 Effective and efficient Council Management

### Secondary Outcomes:

5.2 High standards of communication, transparency and openness

**Business Unit:** Executive Management and Leadership

**Funding:** Core Local Government

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## Quality Assurance and Quality Improvement

### Description:

Quality Assurance services to ensure compliance with legislative obligations, internal procedures and promotes continuous improvement of processes.

Benefits:

- Compliance with legislative obligations

- Efficient and effective internal processes
- Minimise opportunities for fraud

Client Focus: To meet requirements of the Local Government Act and ensure all staff operate within policy & procedures.

Partners / Stakeholders: Will seek external auditor advice & Department of Local Government and Community Services and other agencies as required.

**Outputs:**

Support of Audit and Risk Committee

Annual quality plan developed and implemented.

LG Act compliance review outcomes undertaken by Department of Local Government and Community Services.

Measures undertaken to address issues identified while performing continuous improvement activities and projects.

Formal community feedback undertaken and reported.

**Primary Outcome:**

5.1 Effective and efficient Council Management

**Business Unit: Executive Management and Leadership**

**Funding: Core Local Government**

**Tourism and Economic Development**

**Description:**

Support of economic development initiatives within the Regional Council area. Representation of Council's interests to relevant economic development boards and committees.

Benefits:

- To advocate & support economic development opportunities.
- To support options for jobs & income generation in the community.

Client Focus: All business looking to set up in the CDRC. All residents living in the region.

Partners / Stakeholders: Central Land Council / Mines / Philanthropic trusts / other state & federal agencies & businesses providing services in CDRC.

**Outputs:**

Progress of the Economic Development and Tourism Strategy

**Primary Outcome:**

3.3 Improved partnerships with business and industry to promote viable and growing local business enterprise

**Business Unit: Executive Management and Leadership**

**Funding: Core Local Government**

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## Works and Infrastructure

### Animal Management

#### Description:

Implement the Dog Management Program to encourage the care and management of dogs to protect the health, safety, and environment of the community.

#### Outputs:

- Healthier companion animals (mostly dogs) with flow on to healthier families and cleaner environment.
- Continuing veterinary program including de-sexing with owners consent, to sustainably manage dog numbers.
- Reduction of aggressive dog behaviour through de-sexing and improved animal care.
- Education for community residents to enable better understanding of animal care and welfare as well as benefits of de-sexing and vet care.
- Large animals better-managed to reduce damage to infrastructure, and improve health of those animals.

#### Primary Outcome:

1.3 Clean, tidy and healthy communities

**Business Unit:** Animal Welfare and Control

**Funding:** Core Local Government

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### Asset Management and Planning

#### Description:

Management of Assets (including roads, facilities and plant and equipment) to maximise service levels and minimise cost to Council.

Provide advice and support of best practice asset management activities in the Council.

#### Outputs:

Asset management plans for all classes of assets

Cost effective repairs and maintenance

Reduced whole of life costs



**Primary Outcome:**

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Secondary Outcomes:**

2.1 High standard of roads and town landscapes

**Business Unit: Assets and Infrastructure**

**Funding: Core Local Government**

## Airstrips

**Description:**

Central Desert Regional Council does not own airstrips within the Council area. Presently all services provided are on behalf of the Department of Construction and infrastructure (DCI). CDRC provides 3 times weekly inspections and reports issues to DCI. Maintenance work is undertaken on a fee for service basis.

Maintenance of sealed and unsealed Registered Aerodromes and Aeroplane Landing Areas (ALA) including:

- Slashing grass, weeds and suckers
- Spraying vegetation around markers and fences
- Removing trees and other obstacles penetrating the Obstacle Limitation Surface (OLS)
- Dragging unsealed areas to maintain a smooth surface including ant hills.
- Repairing scour damaged pavements and graded areas.
- Sealed surfaces and line marking
- Lights including stored emergency lights.
- Fences and firebreaks.
- Wind indicator, signal areas and markers.
- Drainage.
- Infrastructure including terminal buildings, ablution blocks, fuel storage and parking areas.

**Outputs:**

- Smooth surfaces on aerodrome movement and graded areas.
- Visible and functional lights, wind indicator, signal areas and markers
- Obstacle free runway strips and approach/departure zones. Integrity of pavements, seals, graded areas and drainage.
- Animal prevention through secure fencing.
- Functional landside infrastructure.

**Primary Outcome:**

3.4 Proactively seek commercial opportunities so as to maximise return to Council and local employment opportunities

**Business Unit: Commercial Contracts Management**

**Funding: Commercial**

**Centrelink**

**Description:**

This funding is provided to enable Centrelink customers resident in remote Indigenous communities to access Centrelink services.

**Outputs:**

Access to Centrelink programs and services by community residents - daily and monthly data collected and submitted.

**Primary Outcome:**

1.6 Appropriate services available to communities and homelands

**Business Unit: Commercial Contracts Management**

**Funding: Commercial**

**Essential Services Contract**

**Description:**

Commercial activities undertaken by Councils to generate income and employment opportunities.

Operation and maintenance of essential service infrastructure.

Power station mechanical asset including fuel and lubricant management

Power station generation and control system asset including renewable energy system if applicable

Electrical distribution system asset

Potable water supply to prescribed standards including system disinfection

Sewerage system (if applicable)

All asset security compounds

Respond to unforeseen repairs to all essential services infrastructure

Revenue collection through meter reading

**Outputs:**

- Power station generating set engines serviced at prescribed intervals
- Fuel and lubricant stocks maintained to prescribed levels
- Twice daily monitoring of power station assets recording and lodging prescribed data
- Regular maintenance of all infrastructure compounds keeping free of rubbish and vegetation
- Daily monitoring of potable water supply assets recording and lodging prescribed data
- Daily monitoring of sewerage assets recording prescribed data (if applicable)
- Monthly sampling of potable water supply and submitting for laboratory testing
- Attend to unforeseen minor infrastructure repairs (if technical expertise and resources exist)
- Undertake specified PAWC work on demand
- Chlorination of supply (where applicable)
- Maintenance and operation of sewerage facilities

**Primary Outcome:**

1.6 Appropriate services available to communities and homelands

**Business Unit:** Commercial Contracts Management

**Funding:** Commercial

**Homeland and Outstations Services Management**

**Description:**

Homeland Services Management seeks to improve access for Indigenous Australians living on eligible homeland to adequate housing related

Infrastructure, essential services and unemployment opportunities. This is resourced by Australian Government /Northern Territory Government funding and repairs and maintenance contributions from occupants.

**Outputs:**

Maintenance and repair of Homeland Housing and Municipal and Essential Services.

Employ Homeland Services Staff.

**Primary Outcome:**

1.6 Appropriate services available to communities and homelands

**Business Unit:** Commercial Contracts Management

**Funding:** Agency

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## Cemetery Management

### Description:

Management of local cemeteries including:

- Maintenance of cemetery surrounds including fencing.
- Preparation of burial plots.
- Maintenance of cemetery burial details.

### Outputs:

Cemeteries maintained.

Burial plots prepared.

Burial details maintained.

### Primary Outcome:

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Business Unit:** Council Municipal Service Management

**Funding:** Core Local Government

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## Council Service Management

### Description:

Delivering core services

Deliver Council administrative functions

Support the delivery of agency services

Liaising with government and NGO stakeholders

Support local advisory boards and community development activities

Responding to service delivery requests and complaints

Support Council staff and enhance retention and job satisfaction.

**Outputs:**

Core Services Matrix

Service delivery monthly reports

Bi-monthly Local Authority meetings held

**Primary Outcome:**

5.1 Effective and efficient Council Management

**Business Unit: Council Municipal Service Management**

**Funding: Core Local Government**

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## Environmental Health

**Description:**

Support to other agencies involved in health initiatives and management of environmental issues associated with waste management.

**Outputs:**

Environmental Health Education

Healthier Communities

**Primary Outcome:**

1.3 Clean, tidy and healthy communities

**Business Unit: Council Municipal Service Management**

**Funding: Core Local Government**

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## Internal Road Maintenance

**Description:**

Maintenance of internal sealed and unsealed roads including:

- Repairing potholes
- Shoulder repairs
- Resealing of bitumen roads
- Grading unsealed roads

- Re-sheeting of unsealed roads
- Sealing key unsealed roads if funds permit

**Outputs:**

Roads graded  
Roads re-sheeted  
Potholes filled  
Roads re-sealed

**Primary Outcome:**

2.1 High standard of roads and town landscapes

**Business Unit:** Council Municipal Service Management

**Funding:** Core Local Government

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## Local Emergency Services

**Description:**

Develop and maintain community recovery plans following disasters or emergencies for each community.

**Outputs:**

Local community recovery plans

**Primary Outcome:**

1.4 Communities that are safe for residents and visitors

**Business Unit:** Council Municipal Service Management

**Funding:** Core Local Government

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## Maintenance Parks and Open Spaces

**Description:**

Identification, development and maintenance of Council:

- Parks and sporting ovals

- Public open space
- Other recreation spaces

**Outputs:**

Parks and ovals maintained

Public open space maintained

Enhanced visual amenity & community accessibility including disabled access

**Primary Outcome:**

2.1 High standard of roads and town landscapes

**Business Unit: Council Municipal Service Management**

**Funding: Core Local Government**

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## Post Office Agency

**Description:**

The delivery of postal services in accordance with the Australia Post servicing agreement.

**Outputs:**

Mail delivery service.

**Primary Outcome:**

1.6 Appropriate services available to communities and homelands

**Business Unit: Council Municipal Service Management**

**Funding: Agency**

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## Street Lighting

**Description:**

Facilitation of lighting in streets and other public places to ensure community safety.

**Outputs:**

Lights installed

Lights maintained

**Primary Outcome:**

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Business Unit: Council Municipal Service Management**

**Funding: Core Local Government**

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## **Vegetation and Fire Hazard Reduction**

**Description:**

Control of vegetation and weeds around council controlled roads and facilities, including the maintenance of fire breaks

**Outputs:**

Vegetation control

Fire breaks maintained

**Primary Outcome:**

4.1 Innovative management of the natural environment

**Business Unit: Council Municipal Service Management**

**Funding: Core Local Government**

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## **Waste Management**

**Description:**

Collection and disposal of domestic, commercial and industrial waste in communities and outstations

Management of landfill, waste transfer (including car bodies) and other waste related facilities and programs

**Outputs:**

Litter minimised.

Domestic waste collected

Commercial and industrial waste collected

Waste disposed of to landfill

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Landfills managed to appropriate standards

Waste recycled

Car bodies disposed of

Legacy waste issues addressed

**Primary Outcome:**

4.2 Innovative waste management strategies that emphasise waste reduction, reuse and recycling

**Business Unit:** Council Municipal Service Management

**Funding:** Core Local Government

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## Management of Council Controlled Facilities

**Description:**

In addition explore management arrangements for agency facilities, art centres, workshops, sport & recreation and other facilities.

**Outputs:**

No. Buildings maintained

No. Facilities maintained

% of buildings / facilities with maintenance schedules developed

% of building / facilities where maintenance provided.

No. of capital projects required > \$10,000.

**Primary Outcome:**

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Business Unit:** Facilities and Housing

**Funding:** Core Local Government

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## Visitors Accommodation

**Description:**

Promotion and encouragement of economic development and local businesses through proactive tourist attraction

**Outputs:**

Management and co ordination of Economic Development projects

Preparation and facilitation of Regional and Local Tourism Plans

Support for local businesses

Provision of tourist information

**Primary Outcome:**

2.3 Improve standard of Council staff housing, visitor accommodation and community housing

**Business Unit:** Facilities and Housing

**Funding:** Core Local Government

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## Fleet and Plant Management

**Description:**

Manage and maintain the Regional Council's fleet of vehicles, plant & equipment requirements, including depot operations.

**Outputs:**

Safe and efficient management of fleet.

Effective fleet utilisation.

Scheduled servicing of vehicles and plant.

Oversight of major repairs.

Purchase and dispose of Council's vehicles, plant & equipment.

Manage depot.

**Primary Outcome:**

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Business Unit: Fleet and Plant Management**

**Funding: Core Local Government**

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## **Infrastructure Projects**

**Description:**

Seek funding to upgrade community facilities in CDRC Service Delivery Centers and manage any construction projects within the Council.

**Outputs:**

Construct new facilities in CDRC Service Delivery Centers.

**Primary Outcome:**

2.2 Effective management of Council infrastructure, facilities, plant and equipment

**Business Unit: Infrastructure upgrades and construction**

**Funding: Core Local Government**

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## **Local Road Network Upgrade and Construction**

**Description:**

Identify and upgrade sections of Council managed road network that require upgrade for safety and access reasons, subject to adequate funding.

**Outputs:**

Roads made safe for travel

Roads made accessible for travel

**Primary Outcome:**

2.1 High standard of roads and town landscapes

**Business Unit:** Infrastructure upgrades and construction

**Funding:** Core Local Government

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## Traffic Management on Local Roads

**Description:**

Provision of adequate street signage and traffic control devices to increase the safety of users of the road network

**Outputs:**

Street signage

Traffic control devices

**Primary Outcome:**

2.1 High standard of roads and town landscapes

**Business Unit:** Infrastructure upgrades and construction

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## Waste Management (Central Australian Waste Management Program)

**Description:**

The development of a waste management program based on best practice principles for regional and remote indigenous communities.

**Outputs:**

Waste management standards and procedures

Waste management training

**Primary Outcome:**

1.3 Clean, tidy and healthy communities

**Business Unit:** Waste Management (Central Australian Waste Management Program)

**Funding:** Core Local Government



two ways :: one outcome

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